



Special Transport and Fare Regulations for ALT and Minibus Services in the Districts of Gießen, Vogelsberg, and Wetterau

The services of Anruf-Linien-Taxi or ALT (Dial-a-Ride Taxi) and minibuses (KB) represent a special form of operation. They were established to maintain a public transport service on routes with low demand, where the operation of standard buses cannot be justified for economic reasons. ALT services are so-called flexible forms of operation, meaning that stops without a boarding or alighting request do not need to be served. This may mean that the journey will not be carried out exactly as shown in the timetable (route and travel times). However, transfers between ALT and other public transport modes will be ensured, provided they are requested in advance.

Transportation in ALT and minibuses is generally limited to eight passengers per trip.

The following regulations apply to ALT and minibus services in the districts of Gießen, Vogelsberg, and Wetterau in addition to the transport and fare regulations of the RMV:

1. ALT services are only operated upon prior request. The request can be made by phone or verbally to the respective transport company. The phone number and the latest time for a phone request are published in the respective timetable. Minibus services run according to the timetable without prior registration.
2. Local services within towns are generally excluded from ALT services. Any exceptions to this rule are published directly in the respective timetable.
3. Group trips with more than eight people must be registered at least four working days (i.e., Monday to Friday, excluding public holidays) before the trip. The decision on whether the trip will be carried out lies with the VGO.
4. Children up to 12 years old, who are shorter than 150 cm, require a suitable child restraint system according to the road traffic regulations (StVO). Please inform the respective ALT company or VGO in advance if you need such a restraint system for minibus services.
5. Passengers with wheelchairs should, if possible, register their travel request two days in advance. In any case, explicit confirmation from the transport company is required for the transport.
6. Bicycles, strollers, and larger pieces of luggage are not permitted unless expressly approved by the transport company.
7. Only registered passengers are transported in ALT services. The driver may allow exceptions, provided there are free seats available.
8. The service is generally provided from stop to stop on the designated line.
9. The RMV fare applies. Single tickets, and to a limited extent also season tickets, are available from the driver.